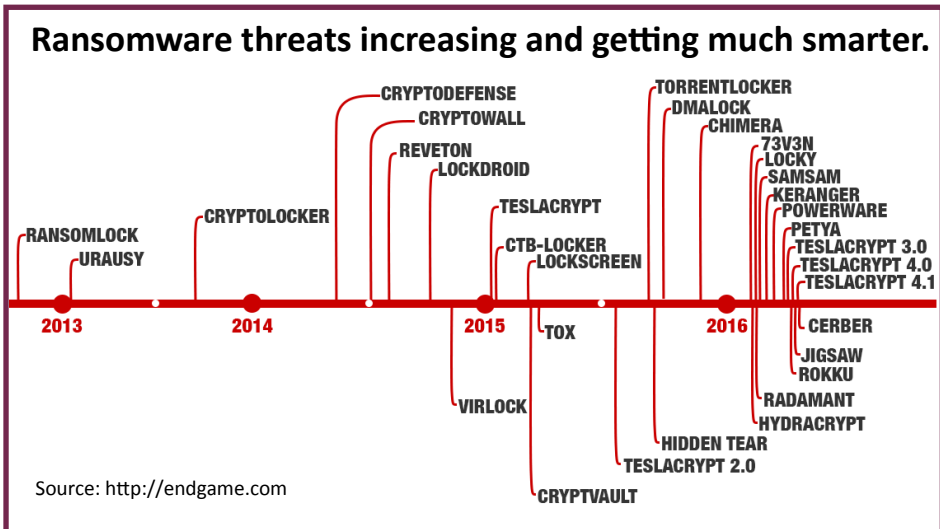


# Phishing and Ransomware



Think before you click!

FROM	SUBJECT	TO
<ul style="list-style-type: none"> <li>Does the sender look unfamiliar to you?</li> <li>If you know the sender, is the content different from what they would send?</li> <li>When you hover the address, is it different from what is in the header?</li> </ul>	<ul style="list-style-type: none"> <li>Does it imply you must take action?</li> <li>Does the language seem out of place?</li> <li>Does the subject line make you feel like you did something wrong?</li> </ul>	<ul style="list-style-type: none"> <li>Is there nothing in the To: field?</li> <li>Are there people in the To: field you don't know?</li> <li>Is your name spelled wrong?</li> </ul>
<b>DATE</b> <ul style="list-style-type: none"> <li>Was the email sent at a time that does not make sense?</li> </ul>		
<b>ATTACHMENTS</b> <ul style="list-style-type: none"> <li>Is there an attachment? Don't open it!</li> <li>Does the attachment end in anything other than .txt?</li> <li>Did it ask you to enable macros (If you did open it)?</li> </ul>		
<b>HYPERLINKS</b> <ul style="list-style-type: none"> <li>Is there a hyperlink in the email?</li> <li>When you hover the link does it show a different site than where it claims to go?</li> </ul>		
<b>OTHER INFORMATION</b> <ul style="list-style-type: none"> <li>Is the email from a company that you typically don't get emails from?</li> <li>Does the grammar in the email seem wrong? In this example the user says "to be sure document is been viewed", obviously something Dropbox would not say, even if they did email you.</li> </ul>		



## PRECAUTIONS

- Follow the same behaviour above for downloads and clicking hyperlinks when you are browsing.
- Have a good backup, preferably on a separate media or off-site cloud based. Image backups are even more protected from attacks.
- Install and maintain updates on a good antivirus/malware program.
- Install a good second generation firewall with malware protection.