
















Hosted Exchange 2010

More and more, companies rely on email for their mission-critical communication. As the demand on email services increase, a company's expectations are also increasing. Expectations like a premium experience, efficient and secure access to email 24/7, 365 days a year. The business person today relies upon company assets like centralized calendars, attachments, contacts, and more - regardless of location or type of device being used. Satisfying these requirements is beyond the scope of basic email systems so companies of all sizes are evaluating enterprise grade services, only to discover that the technology is complex, the cost is high, and the risks are numerous. That is why more and more companies are turning to Hosted Exchange for their messaging and collaboration needs.

Microsoft® Exchange is the world's most popular business messaging platform, its major features include always-synced email, advanced anti-spam, global address list, shared calendars, web mail, mobile access and shared public folders. Unfortunately for many small to mid-size businesses, the cost of purchasing a dedicated email server, installing it, networking it and maintaining it can be expensive.

With our hosted exchange solution we provide all the hardware and software and maintain it in a Class "A" data centre. There are no servers for you to purchase, maintain, repair or upgrade. You pay a low monthly fee and all of the latest and greatest communication skills are at your disposal.

Features & Benefits	Included
5 GB per Mailbox of Storage per User	
No upfront capital costs – hardware, licensing	
Access and share information from Outlook, a web browser or smart phone	
No in-house technical staff	
Security & Network Monitoring Protection	
Licenses for the Latest Version of Outlook or Entourage	
Easy to use control panel	
Synchronization across all platforms – web, smart phone, Outlook	
Web-based Outlook App (OWA 2010)	
Safe and secure data storage	
Disaster recovery & Data security	
99% Uptime Guarantee	
Advanced anti-virus and anti-spam email protection	
Upgrades to new Exchange versions	
New Outlook Web Application	



Microsoft Exchange



- Plenty of Mailbox Storage - 5GB for each user with an unlimited number of email addresses. You never have to delete important emails from your inbox.
- Access to Email Anywhere, Anytime - from your desktop, browser or mobile device. Automatically Sync the Latest Email, Calendar, and Contact Data with your mobile device (Smartphone, BlackBerry, iPhone).
- Advanced anti-virus and anti-spam filtering of email messages – reduce time wasted on junk mail.



- Share Address Books, Calendars & Assign Tasks - with users anywhere in the company.
- Global Address and Distribution Lists allow you to store company contacts and distribution lists to share with everyone on staff.
- Shared Contacts allow team members to share important customer/partner contact information.
- Shared calendars make it possible to see when team members are available for meetings and schedule them.
- Task management allows you to create, assign and delegate tasks



- Seamless Disaster Recovery and Backup – With multiple copies of your Exchange database and nightly backups of Exchange mailboxes, we prevent downtime and ensure availability for your critical business communications.
- Data Security - Many industries today face increasing pressure and in some cases legislation to protect both their corporate and client data. By moving to a secure 3rd party hosted service your communications data will meet SAS 70 compliance and data privacy standards.
- Even if your physical office is powerless or damaged, employees can still communicate with each other and your customers from virtually anywhere ensuring business continuity.
- Safe, secure and reliable data storage and protection in a climate controlled, redundant powered data centre with a 99% guaranteed up-time
- Advanced anti-spam and anti-virus filtering systems come standard with every mailbox.



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Top Benefits of using Northern Computers Hosted Exchange 2010:

- **Affordability** – A hosted version of Exchange allows you to lower Total Cost of Ownership by using Northern Computers hardware, infrastructure, and personnel. We handle the installation, configuration and ongoing system maintenance - you simply manage your users and mailboxes. This accounts for lower and more predictable costs. There are no upfront capital expenses and Northern Computer handles the licensing, network security and monitoring. You pay month to month. A free license of the latest version of Outlook or Entourage is also included.
- **Productivity** – Exchange allows your team to collaborate more efficiently on projects through the ability to view and share calendars and contacts, schedule meetings and assign tasks. Sharing notes and files on the included shared folders can act like a virtual message board, promoting more efficient teamwork.
- **Anytime, Anywhere Access** to mission critical data including email, calendars, contact information of employees and customers, company tasks and central “to do” lists and documents. The office isn't the only place where you and your team can be connected to your business. Everyone on your team can access their important data and communications from any Internet connection or on their mobile device.
- **Make the most of your IT** (or lack thereof) – you don't need a dedicated IT department just to get your company on the fast track to enterprise-level communicating. Northern Computers team of IT professionals works around the clock managing your Exchange service, so you don't have to.
- **Synchronize across all platforms** – emails sent from your Outlook web Access naturally appear in your Outlook sent folder and appointments, contacts and documents all sync between all linked devices and everyone has a current version.
- **Ease of Use Control Panel** - to add or delete user mailboxes, manage lists and groups, and specify mail settings companywide. Easily scale to grow along with your business.
- **New Outlook Web App** (OWA) 2010 Features for browser-based mailbox viewing:
 - Use OWA in Multiple Browsers - Internet Explorer 7+, Firefox 3+, and Safari 3+.
 - Group Messages from a Single Conversation Together then manage them with Conversation View
 - View All Messages on a Single Page regardless of the size of the folder.
 - Address Email Faster with Nickname Cache that provides suggestions as a new address is typed.
 - Use Advanced Search Queries or Apply Filters from a convenient dropdown menu
 - View Shared Calendar and Contacts to check schedules and availability of users.

