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We all rely on technology more and more and when our systems are down it costs business owners time and money. Ugrading and maintaining our systems to keep them functioning smoothly can be a duanting task and with so many options and information, it's hard to sort through. Good thing there are techs like Mark, to help the sorting process. In this months newsletter he talks about what to look for in an anti-virus solution.

Looking to work while out of the office? Lauren shares some information on remote desktop services and Citrix.

OMG, My Computer is doing Something Wierd!

Finding a good antivirus package can be a daunting task for anybody with a computer. There are a lot of choices and as many opinions. Once you have chosen a package there are no guarantees you will be problem free.



Antivirus applications today deal with three basic classifications; Spyware, Malware and Viruses. Spyware monitors internet usage and reports this to companies for marketing purposes. Malware entices users to click on links to 'fix' problems for a cost, or buy services. Actual viruses allow remote access to systems and try and look for and infect other computers. It becomes even more complicated in a corporate environment. Business owners require that their networks run reliably and fast. A small network of 5 computers can cost hundreds of dollars an hour in lost productivity when they are not functioning.

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Home Networking Quiz



"Take the home networking quiz. Click [here](#)."

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- Mark S, Network Support Technician, NPA

Concerned about Security while Remotely Accessing the Office?

Remote Desktop Services (RDS) in Windows Server 2008 R2, formerly known as Terminal Services in Windows Server 2008 and previous versions, is one of the components of

Microsoft Windows. RDS allows a user to access applications and data on a remote computer over a network, using the Remote Desktop Protocol (RDP). Remote Desktop Services (RDS) allows remote computers to run desktops and applications on a server as though it was running locally. The keystrokes and mouse action information is sent from the client to the server over the network and visual display information is sent back to the client from the server.



Click [here](#) to finish reading the article.

- Lauren Ginter, Account Manager

Tips & Techs

Time to Toss Your Old Computer?

Are you thinking about recycling or reselling your old computer? If so, your first step should be to delete the data on it. Having data stolen, lost, or misplaced contributes to the ever growing number of people who are affected by identity theft. It can also cause corporations to lose more than data and money.

So how do you get rid of that data? Simply deleting your files and emptying your recycle bin only deletes the record of your file, but not the data that it points to.



Click [here](#) to read more.

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